NORTON ROSE FULBRIGHT

Governance Under The Societies Act – What You Don't Know Can Hurt You!

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Overview of the Day

- governance and the Societies Act
- how to conduct an AGM



Section 1 – Overview

- what is corporate governance?
- why is it important?
- governance components
 - Societies Act
 - -other



What is corporate governance?

- compliance with constitution, bylaws, relevant legislation
- systems and policies, record keeping



Why is corporate governance important?

- professionalism (member/funder confidence)
- accountability
- administrative efficiency



The Constitution

- what is it?
- what do intra vires and ultra vires mean?
- are you in compliance?
- updating and monitoring



What is a Constitution?

- name
- purposes
 - -not mechanics by which purpose to be achieved



Bylaws

- what are they?
- are you in compliance?
- updating and monitoring
- bylaw "audits"



What are Bylaws?

- framework for governance
- fundamental structure for organizational success



Typical Bylaw problems

- lack of clarity concerning membership
 - -appointment
 - -dues
 - different classes
 - expiry
 - expulsion



Typical Bylaw problems (cont'd)

- lack of clarity concerning directors
 - appointment mechanism
 - conduct of elections
 - -maximum/minimum
 - quorum
 - -term limits
 - -staggered terms
 - expulsion
 - -tie breakers



Typical Bylaw problems (cont'd)

- Rules of Order
- investment powers
- borrowing powers
- proxy voting



Useful Bylaw provisions

- virtual meetings
- indemnification of directors and officers
- power to purchase D & O insurance



Qualifications for Directors

- best practices now codified
- 18 years or older
 - exceptions by regulation e.g. student societies
- not:
 - found incapable by a court
 - undischarged bankrupt
 - convicted of certain criminal offences in past 5 years without a pardon
- can set out additional qualifications in bylaws
- director who ceases to be qualified must resign!



Consents to Act

- standard for corporate legislation
- directors must confirm they consent to act as a director
- 2 ways
 - be present at meeting where elected and not refuse the office
 - sign a written Consent to Act form



Conflict of Interest

- review sections 56 58 of Societies Act
- Report on Conflicts of Interest: Directors and Societies (1995 Report no. 144 Law Reform commission of British Columbia www.bcli.org)
- elements
 - identification of conflict
 - disclosure of conflict
 - non-participation in decision
- quorum/voting issues



Conflict of interest

- expanded rules
- directors with direct or indirect material interest in a contract or transaction with society, or a matter for consideration by the board, must:
 - fully disclose the nature and extent of the interest
 - abstain from voting on resolution
 - leave board meeting when discussed, unless asked to provide information
 - leave board meeting when vote occurs
 - not influence the vote



Senior manager

- one or more individuals <u>appointed by the directors</u> to exercise the directors' authority <u>to manage the</u> <u>activities or internal affairs</u> of the society <u>as a whole</u> or <u>in respect of a principal unit</u> of the society
- key is appointment by the directors
 - not hired by CEO/management
- could be an employee or a volunteer



Senior manager (cont'd)

- appointing a senior manager does not create contractual rights or affect existing rights
- same qualifications as for directors
- fiduciary duties imposed on senior manager
 - overlap with employment duties (if employee)
- disclosure of conflicting interests in contracts or transactions
 - same process as directors
- access to indemnification provisions, due diligence defence, etc.



Director remuneration and employment

- a society must not pay remuneration to directors for serving as director unless its bylaws permit
- subject to bylaws, society can reimburse directors for reasonable expenses incurred in the course of duties
- regulations may limit or place conditions on remuneration or reimbursement
- directors may be employees or provide services under contract, provided that a majority of the board must not be employed or under contract for services
 - NOT a good governance standard to have directors as employees



Reporting on remuneration

- new since 2019
- note to annual financial statements that sets out:
 - remuneration paid to directors, if any; and
 - remuneration paid to employees or contractors over a prescribed amount (\$75,000)
- if more than 10 above the threshold, report top 10
- member funded societies exempt
- note does not have to identify payees by name



Inspection of records

- directors have access to all records
- unless bylaws provide otherwise, members have access to all listed records (including Board minutes, resolutions and detailed accounting records)
- bylaws may restrict member access to certain documents
- concerns arise:
 - privacy
 - employment issues
 - solicitor-client privilege



Register of Members

- members have access to Register of Members
- directors can restrict access by directors' resolution if consider that disclosure may be harmful
- even so members can gain access if they apply for access for legitimate purposes
 - requires requesting member to provide statement
- board can set notice period and inspection times



Member complaints

- member can commence action if society operated in manner oppressive or unfairly prejudicial to the member
- court can order or prohibit actions by society



Member meeting requisition

- members can requisition a special general meeting for a specific purpose
 - requires signatures 10% of voting members
 - requisition must state required business in 500 words or less
 - must be sent to each director listed
- if board receives valid requisition
 - within 21 days of receipt board must issue call for meeting
 - meeting to be held within 60 days
 - or members can call the meeting themselves
- society must reimburse requisitionists for costs unless meeting resolves otherwise.



Member proposals

- distinct from meeting requisition
- members can make proposal for consideration at a general meeting
 - requires signatures of 5% of voting members, and not less than 2 voting members
 - proposal expressed in 500 words or less
 - received at least 7 days before notice of meeting is sent
- if valid proposal received, board must add to agenda
 - unless same proposal was considered in either of previous 2 calendar years before current
 - no liability for publishing a proposal
- query whether proposal binding even if adopted by meeting



Continuation into British Columbia

- current legislation does not allow continuation in or out
- new Act permits organizations incorporated in other jurisdictions to move to BC
- does not permit BC societies to continue out to another jurisdiction
 - inconsistent with corporate law internationally



Member funded societies

- receive funds primarily from members
- exempts such societies from a number of the public "accountability" provisions
- cannot qualify if:
 - registered charity/qualified donee/charitable purpose
 - solicits or receives public donations over a set threshold
 - receives government funding over set threshold (\$10,000)
- student society



Member funded societies (cont'd)

- if cease to qualify, must alter constitution
- once out, can't re-enter without court approval
- can convert to a business corporation
- amalgamation/continuation restricted



Governance components

- board
- management
- program
- finance
- record keeping



The Board

- board's philosophy
- is there dead wood?
- composition reflective of community it serves?
- effectiveness in setting policy directions
- strategic vision
- integration of mission to strategic vision



Director responsibilities

- leadership
- engagement
- personal liability



Board meetings

- not a formality fundamental component of governance
- detailed information packages circulated prior to meeting
- detailed review of package prior to meeting



Minutes of meetings

- official and legal record of business conducted by the organization
- concise: issue, decision, action item
- notation of attendance and departures; confirmation of quorum
- prompt circulation and review
- signed by chair and secretary
- filed in minute book



Management

- philosophy of CEO/senior managers
- able to participate in creation of strategic vision and connect it to operations?
- corporate culture, or lack thereof?
- appropriate systems and monitoring thereof?



Finance

- all filings up to date?
- financial statements prepare in a timely fashion and compliant with any applicable accounting standards?
- ability to extract financial data for strategic planning and monitoring
- is there an annual audit?
- is there an annual budget?
 - NPO tax exemption issues
- development and adherence to investment policy and guidelines



Record keeping

- most significant CRA audit related issue
- Income Tax Act
 - obligation to keep adequate books and records
 - at organization's address
- in Canada
- minute book
 - -checklist



Filings - Registrar of Companies

- Annual Report (Form 4) to be filed within 30 days of the annual general meeting
- financial statements presented at AGM must be approved by the Board and signed by at least one director
- it is an offence (section 38) to distribute financial statements if they have not been approved by the Board and signed



Filings – Registrar of Companies (cont'd)

- change in constitution/bylaws
- change in address
- change in directors
- change of name
- consequences of non-compliance



Common filing problems

- form not completed in entirety
- document not originally signed
- post office box numbers given for directors or address of society
- no fees or incorrect fees



Filings - CRA

- T3010 Registered Charity Information Return
- T2 Corporate Return for NPOs
 - -must file to claim tax exemption
- T1044 Non-Profit Organization Information Return
 - -once in always in
- use the guides and get advice
- financial statements must be attached



Filings – CRA (cont'd)

- consequences of non-compliance
 - -3000 4000 registered charities annually lose registration for non-filing



Governance policies

- conflict of interest policy
- board conduct policy
- investment policy
- privacy policy
- employment/harassment policies



Conduct Policy

- useful precedent available in Report on Conflicts of Interest
- definition of conflict, conduct required
- gift acceptance policy (for directors)
- use of society property and information
- confidentiality



Investment Policy

- important particularly when assets need to be invested for long term (e.g. endowment) – ensures long range stability
- sets restrictions on types of investments
- discuss asset allocation model
- sets targets to be achieved by managers



Privacy policy

- Personal Information Protection Act
- must name a privacy officer
- must have a policy regarding collection and use of personal information
- must obtain consent when collecting, advise of the purpose for which collecting
- must allow review of information



Employment policies

- recommended even for the smallest of organizations
- problems typically arise when lack of formality in the work place, lack of direction regarding appropriate conduct
- bullying and harassment policy legally required
- protection for organization



Overview – How to Conduct an AGM

- Societies Act provisions regarding AGMs
- review of bylaws
- the "normal" process and timelines
- special situations



Societies Act

- section 71(1)
- AGM must be held once each calendar year
- AGM must be held in BC
- possible to hold it virtually
- tenerally should be within 6 months of FYE



- section 77
 - not less than 14 days' written notice to members
 - -unless unanimous waiver in writing
 - -"clear" days
 - special requirements for societies with 250+
 members



- section 35
 - -the financial statements (and report of the auditor, if any) must be placed before the meeting^t



• section 35 (2)

- -financial statements *must*:
 - cover the entire year
 - be comparative to prior year
 - end not more than 6 months before the AGM
 - should contain a statement of receipts and disbursements for the period
 - should contain a statement of income and expenditure and surplus for the period
 - o should contain a balance sheet as of the end of the period



- section 73
 - a society must file its Annual Report with the Registrar within 30 days of each AGM



Bylaws

- must be reviewed as part of AGM preparation
- consider updates
- may contain non-standard provisions which must be complied with
 - -longer notice period
 - procedures for nomination of candidates for election



AGM Process

- three separate meetings
 - pre-AGM Board meeting
 - -AGM
 - post-AGM Board meeting



Pre-AGM Board meeting

- prior to scheduling this meeting
 - -financial statements **must** be finalized
 - determine if any name, constitutional or bylaw changes need to be considered
 - AGM location booked and time confirmed



Pre-AGM Board meeting (cont'd)

- business to be conducted
 - approval of financial statements
 - approval of AGM notice
 - approval of AGM date
 - approval of any materials to be presented to the members
 - approval of text of any proposed name, constitutional or bylaw changes



Giving Notice of AGM

- determine method of giving notice
- packages should go out immediately after pre-AGM Board meeting
- 14 clear days' written notice required



Who are your members?

- review Bylaws
- Register of Members properly maintained and updated?
- who is entitled to vote and receive notice?
- problems created by improper management of dues based membership



AGM

- confirm quorum exists
- confirm number of voting members
- presentation of Board Report
- presentation of financial statements
- elections (if any)
- appointment of auditor (if any)
- special resolution to approve changes to constitution/bylaws (if any)
- other business



Post AGM Board meeting

- usually held immediately after AGM (or business dealt with at first Board meeting after AGM)
- business to be conducted:
 - appointment of officers



Special issues

- location of AGM
- extension of time to hold AGM
- election "machinery"
- members and directors the same
- contested meetings and Registered Parliamentarians



Location of AGM

- May hold meeting outside of BC if specified in the Bylaws or all voting members agreed prior to the meeting
- queries: where is a virtual meeting held; can an AGM be conducted virtually?



Extension of time to hold AGM

- section 71(3) Registrar may extend time within which AGM must be held (within certain limitations)
- a reason must be provided



Election "machinery"

- do bylaws include procedures for:
 - procedures and timelines for nomination of candidates
 - requirement for scrutineer
 - method of casting and counting ballots
 - are you compliant?



Members also Directors

- AGM is still required
- two separate and distinct roles
- cannot hold the AGM as a board meeting
- can simply sign consent resolutions in writing to conduct all required AGM business as the AGM is pro forma



Contested meetings – Registered Parliamentarians

- if meeting/election will be contested or "angry" preparation required
- Rules of Order required
- Registered Parliamentarian strongly recommended









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